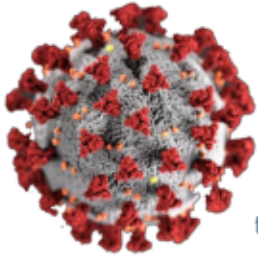


Coronavirus (COVID-19) Information and Bay Area Shelter-in-Place Order

Outreach Notice as of March 20, 2020



We encourage you to sign up to receive daily COVID-19 related updates from the City of Mountain View by texting **MVCOVID to 22828** or by going to **MountainView.gov/COVIDBrief**

Where to Access Hygiene Services

As per the Santa Clara County Public Health Department Order, the City has closed all park buildings, restrooms and playground areas to slow the spread of COVID-19. The City and nonprofit MOVE, provide handwashing stations, fixed or portable restrooms, drinking water and garbage service for all safe parking lots. In addition, the City has temporary restroom and/or hand wash stations at the following locations:

- Two portable restrooms and hand wash stations are already available at Rengstorff Park
- One temporary portable restroom and hand wash station will be available at Eagle Park by Saturday, March 21
- Temporary hand-wash hygiene stations will also be available at the City Hall, Library, MVCPA and Centennial Plaza (Mountain View Transit Center) by Saturday, March 21

What about Parking Enforcement During the Bay Area Shelter-in-Place Order?

We highly encourage you to enroll in the Safe Parking Program for access hygiene services during this COVID-19 pandemic. However, the MVPD has temporarily suspended proactive parking enforcement efforts, including 72-hour violations, to encourage compliance with the shelter-in-place directive and out of sensitivity to the impacts these requirements are having on our vulnerable community. At this time, officers will only conduct parking enforcement if we receive complaints regarding a public health or a public safety hazard.

Is Safe Parking Still Available?

We encourage you to enroll in the Safe Parking program. As of March 20, there is no wait list for oversized vehicles. As soon as you are enrolled with the CSA, you will be able to use a space at one of our designated Safe Parking lots. Hygiene and other services are being provided on the lots for participants.

Where to Find Important Information and Resources

- **Community Services Agency (CSA):** Senior Nutrition Program services are providing a “To-Go” boxed meal distribution as of March 9 at the Senior Center. The food pantry shifted to pre-bagged food distribution on Tue, Thu and Fri. Homeless Prevention and Homeless Services case management are by phone (650) 968-0836 or CSACares.org. Hours are M-F, 9 a.m.–noon and 1:30-4 p.m. at 204 Stierlin Road, Mountain View
- **Homeless Shelters:** Mountain View Trinity United Methodist (748 Mercy St., Mountain View) and Sunnyvale (999 Hamlin Ct., Sunnyvale) are now open 24/7 by referral.
- **Safe Parking Lots/ MOVE Mountain View - Safe Parking:** Safe parking staff continues operations of the safe parking lots, observing direction from HUD specific to homeless services providers. **Shoreline Lot B** operates 24/7 should be open the week of March 23. (register now, not at capacity). **Former VTA (Evelyn Avenue)** lot currently operate from 5 p.m. to 9 a.m. (register now, not at capacity). **Contact:** CSA for case management (650) 968-0836, MOVE Mountain View for operations, movemvemail@gmail.com, (650) 861-0181
- **County of Santa Clara Office of Supportive Housing:** is coordinating services with nonprofit providers sccgov.org/sites/osh, (408) 278-6400 or text 888777.
- **Second Harvest Foodbank:** Contact Food Connection hotline at 1-800-984-3663. Text “GETFOOD” to (408) 455-5181. Email getfood@shfb.org or visit shfb.org
- **School Food Distribution:** for students under 18, meals at Castro/Mistral School (505 Escuela Ave.) M-F 11:30 a.m. to 1 p.m. Drive up, curbside or walk up meals Breakfast and lunch, packed together mvla.net or (serves both school districts)
- **Hope’s Corner:** Suspended the Thursday and Saturday shower and laundry program. On-site dining has been suspended, but breakfast and lunch are offered as “To Go” boxed meals. hopes-corner.org located at 748 Mercy St., Mountain View
- **Dignity on Wheels (DOW):** Free mobile showers, washer and dryer services continue located at CSA on Tuesday’s 1 – 4 p.m.

