



Community Services Agency

Updates to Services Due to Shelter-in-Place Order

Responding to Coronavirus (COVID-19) Situation

March 18, 2020

If you need to sign up for services or speak to a case manager

- Our lobby is temporarily closed.
- We are conducting appointments via phone.
- We are receiving a high volume of calls right now, so please leave a message and we will get back to you within 48 hours: 650-968-0836.

If you are in need of rental or utility assistance

- Call 650-968-0836 and leave a message.
- A Housing Case Manager will get back to you within 48 hours.

Food Pantry

- Our school food pantries are currently closed.
- Our onsite food pantry is open as follows:
Tues, 2p-4p
Thurs, 1130a-130p
Fri, 130p-330p
- If unable to leave the house and food assistance is needed, please call Second Harvest of Silicon Valley at 1-800-984-3663 weekdays, 8 a.m. to 5 p.m.

Senior Nutrition Program

- Currently closed.

Senior Services

- Case management is available over the phone.
- Case managers are dropping off food at the homes of senior clients.

CET Immigration Consults

- In-person immigration consults scheduled for the legal clinic on March 18th is cancelled and instead they are offering phone consultations to anyone that has signed up.
- You can schedule with Eonis at 650.669.9551.

- A legal representative from “Center for Employment Training” will be attempting to call 3 times and move on to the next person if no answer.
- If there are other urgent immigration needs, please call the Rapid Response Network at 408.290.1144 available 24 hours a day 7 days a week.

Public Benefits Including Unemployment

- Monday, March 30, our community partner, Law Foundation of Silicon Valley has cancelled. For assistance with Public Benefits, including Unemployment, call 408.280.2420.

Tenant Housing Consults

- Continuing in person as of now.
- If you are a tenant and have a question about your housing please call Eonis at 650.669.9551 to schedule an appointment.
- The next tenant housing consults at CSA will take place on Weds., 04.08.2020 from 5p-7p.

We continue to monitor the situation and will respond accordingly. Please keep in mind that our services may change on a day to day basis, possibly by the hour. If there are any questions or concerns, please call our mainline at 650.968.0836 and leave a voicemail. Thank you for your flexibility.