



# 2019 Guide to City of Mountain View Phone Numbers



The City of Mountain View provides its Residents with a wide variety of services. This directory has been developed as a guide to City information and services. For general information, call (650) 903-6300, or visit our website at [www.mountainview.gov](http://www.mountainview.gov) to log onto:



## ANIMALS

Barking dogs (Police Dept)	903-6395
Dog leash violations	903-6395
Illegal pets	903-6313
Licensing, stray animal pick-up, spay / neutering services, animal bites	(408) 764-0344
Vector Control	(408) 918-4770

## CABLE TELEVISION

Cable television problems (Comcast)	(800) 945-2288
Public Access programming (KMVT Channel 15)	968-1540

## CENTER FOR THE PERFORMING ARTS

<a href="mailto:performing.arts@mountainview.gov">performing.arts@mountainview.gov</a>	
Administration	903-6565
Special patron services	903-6000
Ticket services	903-6000

## CITY ATTORNEY

<a href="mailto:city.attorney@mountainview.gov">city.attorney@mountainview.gov</a>	
City Attorney	903-6303
Political signs	526-7713

## CITY CLERK

<a href="mailto:city.clerk@mountainview.gov">city.clerk@mountainview.gov</a>	
Birth certificates	(408) 299-2481
City Code, copies	903-6304
City Council:	
Elections	903-6304
Meeting agendas	903-6304
Meeting information	903-6304
Official City records	903-6304
Marriage licenses	(408) 299-2481
Voter registration	(408) 299-8639

## COUNCILMEMBERS E-MAIL ADDRESSES

Mayor Lisa Matichak	<a href="mailto:lisa.matichak@mountainview.gov">lisa.matichak@mountainview.gov</a>
Vice Mayor Margaret Abe-Koga	<a href="mailto:margaret.abe-koga@mountainview.gov">margaret.abe-koga@mountainview.gov</a>
Councilmember Chris Clark	<a href="mailto:chris.clark@mountainview.gov">chris.clark@mountainview.gov</a>
Councilmember Alison Hicks	<a href="mailto:alison.hicks@mountainview.gov">alison.hicks@mountainview.gov</a>
Councilmember Ellen Kamei	<a href="mailto:ellen.kamei@mountainview.gov">ellen.kamei@mountainview.gov</a>
Councilmember John McAlister	<a href="mailto:john.mcalister@mountainview.gov">john.mcalister@mountainview.gov</a>
Councilmember Lucas Ramirez	<a href="mailto:lucas.ramirez@mountainview.gov">lucas.ramirez@mountainview.gov</a>

## CITY COUNCIL, BOARDS,

<b>COMMISSIONS AND COMMITTEES</b> Board, commission & committee information/applications	903-6304
City Council:	
Meeting agendas	903-6304
Meeting information	903-6304
Mayor and Councilmember	903-6304

## CITY MANAGER

<a href="mailto:city_mgr@mountainview.gov">city_mgr@mountainview.gov</a>	
Cable television inquiries	903-6301
City Manager	903-6301
Community relations	903-6301

## CITY DEPARTMENTS

City Attorney	903-6303
City Clerk/City Council	903-6304
City Manager	903-6301
Community Development	903-6306
Community Services	903-6331
Employee Services	903-6309
Finance & Admin. Services	903-6316
Fire	903-6365
Library Services	903-6335
Police	903-6344
Public Works	903-6311

## CITY HALL/GENERAL GOVERNMENT

General information	903-6300
TDD	967-0158

## CODE ENFORCEMENT

Code enforcement inquiries	526-7713
Abandoned vehicles	903-6358
Alcohol in City parks	903-6344
Apartment inspections	903-6378
Building code violations	903-6313
General blight	526-7713
Illegal fence installation or building additions	903-6313
Noise	903-6395
Smoking ordinance violations	903-6344
Weed abatement	526-7713
Zoning violations	903-6306

## COMMUNITY DEVELOPMENT/

<b>PLANNING DEPARTMENT</b>	
<a href="mailto:community.dev@mountainview.gov">community.dev@mountainview.gov</a>	
Administration	903-6306
Building inspection	903-6313
24-hour scheduling	903-6371
Community Development Block Grants (CDBG)	903-6379

Economic Development	903-6379
Neighborhoods	903-6379
Planning and Zoning	903-6306

## MULTILINGUAL COMMUNITY OUTREACH

<a href="mailto:community.outreach@mountainview.gov">community.outreach@mountainview.gov</a>	
Multilingual Community Outreach	903-6145

## COMMUNITY SERVICES DEPARTMENT

Administration	903-6331
Parks	903-6326
Recreation	903-6331
Shoreline Park	903-6392
Shoreline Golf Links	903-4653

## EMERGENCIES

Police/Fire	911
Water/sewer problems	903-6329

## FINANCE & ADMINISTRATIVE

<b>SERVICES DEPARTMENT</b>	
<a href="mailto:finance@mountainview.gov">finance@mountainview.gov</a>	
Administration	903-6316
Business licenses	903-6028
Parking permits	903-6317
Purchasing	903-6324
Solid Waste & Recycling:	
Billing/Service (start/stop)	903-6317
Water/sewer:	
Billing	903-6317
Service (start/stop)	903-6317

## FIRE DEPARTMENT

<a href="mailto:fire@mountainview.gov">fire@mountainview.gov</a>	
Emergencies	911
TDD	967-0158
Emergency Communications Center (non-emergency)	903-6395
Administration	903-6365
Bicycle licenses	903-6365
Environmental safety/hazardous materials	903-6378
Fire prevention	903-6365
Emergency Services/Neighborhood Disaster Preparedness	903-6365

## FORESTRY & ROADWAY LANDSCAPING

Administration	903-6273
City Tree Services	903-6273
Heritage tree-removal permit	903-6306
Tree damage to sidewalks	903-6326

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<b>GANGS</b>		Abandoned Vehicle.....	903-6358	Lakeside Café.....	965-1745
Gang prevention.....	903-6348	Administration.....	903-6350	Michael's at Shoreline.....	962-1014
<b>GRAFFITI</b>		Auto theft investigations.....	903-6348	Sailing Lake.....	965-7474
Graffiti abatement.....	903-6767	Burglary investigations.....	903-6348	Rengstorff House rental Information.....	903-6088
Graffiti in progress.....	911	Community Action and Info.....	903-6357		
<b>HAZARDOUS MATERIALS</b>		Drug tip hotline.....	961-5800	<b>SHORELINE GOLF LINKS</b>	
<a href="mailto:environmental.programs@mountainview.gov">environmental.programs@mountainview.gov</a>		Field Svcs Patrol and Traffic.....	903-6728	<a href="mailto:info@shorelinelinks.com">info@shorelinelinks.com</a>	
Hazardous materials permits.....	903-6378	Forgery/fraud investigations.....	903-6348	Pro shop / tee times.....	903-4653
Hazardous materials storage and handling.....	903-6378	General information.....	903-6344	Administration.....	903-4653
.....	903-6378	Internal Affairs.....	903-6353		
Household hazardous waste..... (408) 299-7300		Investigative Service Detectives.....	903-6348	<b>GARBAGE/RECYCLING COLLECTION</b>	
Industrial waste discharge permits.....	903-6378	Police Reserves.....	903-6715	Billing (stop/start service).....	903-6317
		Records.....	903-6344	Collection & Service Requests.....	967-3034
<b>HUMAN RESOURCES</b>		School Resource Officer.....	903-6370	Cleanup Programs/Vouchers.....	967-3034
<a href="mailto:humanresources@mountainview.gov">humanresources@mountainview.gov</a>		Street closure permits.....	903-6350	Garage Sale/Events.....	903-6311
Administration.....	903-6309	Traffic Hotline.....	903-6146	Food Scraps Program.....	903-6311
Job openings (recording).....	903-6310	Warrant.....	903-6344	What's Recyclable.....	903-6311
				MV Recycling Center.....	967-3034
<b>LIBRARY SERVICES DEPARTMENT</b>		<b>PUBLIC WORKS DEPARTMENT</b>		Household Hazardous Waste..... (408) 299-7300	
Administration / Info.....	903-6335	<a href="mailto:public.works@mountainview.gov">public.works@mountainview.gov</a>		Backyard Composting Classes..... (408) 918-4640	
Children's Room.....	903-6897	Abandoned shopping cart.....	903-6767		
Circulation Desk.....	903-6336	Administration.....	903-6311	<b>STREETS, TRAFFIC AND PARKING</b>	
Dial-A-Story.....	903-6771	Capital projects.....	903-6311	Burned-out street lights.....	903-6514
Renewals by telephone.....	903-6885	Encroachment permits.....	903-6311	Commercial vehicles parked in	
Reference Desk.....	903-6337	Engineering.....	903-6311	residential areas.....	903-6344
		Property agent.....	903-6311	Downtown parking lot maintenance.....	903-6306
<b>LICENSES AND PERMITS</b>				Parking violations	
Building permits.....	903-6313	<b>PUBLIC SERVICES DIVISION</b>		General.....	903-6344
Business licenses.....	903-6028	<a href="mailto:public.services@mountainview.gov">public.services@mountainview.gov</a>		On street.....	903-6344
Demolition permits.....	903-6313	Administration.....	903-6329	On yard.....	526-7713
Dog licenses.....	(408)764-0344	Sidewalk repair.....	903-6329	Street cleaning.....	903-6329
Encroachment permits.....	903-6311	Street cleaning.....	903-6329	Street closure permits.....	903-6350
Fire hydrant use permits.....	903-6329	Street light outages.....	903-6514	Street construction inquiries.....	903-6311
Fire Prevention Bureau permit.....	903-6378	Water conservation hotline.....	903-6216	Traffic hazards.....	911
Hazardous materials permits.....	903-6378	Water/sewer:		Traffic signal malfunctions.....	903-6311
Heritage tree removal permits.....	903-6326	Billing.....	903-6317	After business hours.....	911
Industrial waste discharge permits.....	903-6378	Problems.....	903-6329		
Off leash permits.....	903-6331	Service (stop/start).....	903-6317	<b>UTILITIES</b>	
Parking permits.....	903-6317			Billing inquiries/payments.....	903-6317
Street closure permits.....	903-6350	<b>RECREATION</b>		Water/sewer service	
Street cut permits.....	903-6311	<a href="mailto:recreation@mountainview.gov">recreation@mountainview.gov</a>		Start/stop.....	903-6317
		Administration.....	903-6331	Water/sewer/storm drain stoppages.....	903-6329
<b>NEIGHBORHOODS/HOUSING</b>		BBQ area reservations.....	903-6332	Water conservation hotline.....	903-6216
Apartment inspections.....	903-6378	Deer Hollow Farm.....	903-6430		
Neighborhood Preservation.....	903-6379	Eagle Park pool.....	903-6413	<b>VOLUNTEERS</b>	
Rental issues (tenant/landlord mediation).....		Field reservations.....	903-6407	Volunteer services.....	903-6607
Project Sentinel.....	960-0495	Off leash permits.....	903-6331		
		Programs/classes.....	903-6331	<b>FAX NUMBERS:</b>	
<b>PARKS</b>		Rengstorff Park pool.....	903-6414	City Attorney.....	967-4215
<a href="mailto:parks@mountainview.gov">parks@mountainview.gov</a>		Senior Center.....	903-6330	City Clerk.....	962-8504
Administration.....	903-6326			City Manager.....	962-0384
Park maintenance.....	903-6326	<b>SHOPPING CARTS</b>		Community Development.....	962-8502
		Abandoned carts.....	903-6767	Community Services.....	962-1069
<b>POLICE DEPARTMENT</b>				Employee Services.....	962-8505
<a href="mailto:police@mountainview.gov">police@mountainview.gov</a>		<b>SHORELINE AMPHITHEATER</b>		Finance & Administration.....	968-1786
Emergencies.....	911	Administration.....	967-3000	Fire Department.....	962-0151
Police non-emergency.....	903-6395	Box office.....	967-4040	Library Services.....	962-0438
TDD.....	967-0158	Resident concert hotline.....	903-6605	Parks & Forestry.....	961-6290
				Police.....	962-0151
		<b>SHORELINE AT MOUNTAIN VIEW PARK</b>		Public Works.....	962-8503
		<a href="mailto:shoreline@mountainview.gov">shoreline@mountainview.gov</a>		Public Services.....	962-8079
		Administration.....	903-6392		